

Hawke's Bay \$1,000 Power Credit Prize Draw

Terms and Conditions

These Terms and Conditions ("Terms") govern entry into the Lodestone Energy Limited ("Lodestone", "we", "us", "our") Hawke's Bay \$1,000 Power Credit prize draw ("Competition"). By entering the Competition, entrants agree to be bound by these Terms and by Lodestone's [Privacy Policy](#).

1. Lodestone Energy Limited

This Competition is run by Lodestone Energy Limited, NZBN 9429047860551, Level 1, 111 Hurstmere Road, Takapuna Auckland.

2. Competition period

The Competition opens at 8:00am on Thursday, 24 September 2026 and closes at 11:59pm on Sunday, 18 October 2026, New Zealand time ("Entry Period"). All residential and small business customers of Lodestone as at 24 September 2026 will be automatically entered into the draw. All other entries received outside the Entry Period will not be accepted.

Lodestone's rights to extend, shorten, suspend, or withdraw the Competition, and to notify entrants of any change, are set out in clause 9 (General conditions).

3. How to enter

Entry is free. No payment, purchase, or existing Lodestone account is required to enter the Competition.

To enter, an individual must either complete the online entry/capture form, or request an online quote, and provide their: full name, email address, phone number, and region. Entry is limited to individuals who have, or are willing to obtain, an eligible property in the Hawke's Bay region (see clause 4); the online entry form should ask entrants to confirm this at the point of entry.

Only one entry is permitted per person per property during the Entry Period. Multiple entries from the same person or for the same property will be void.

Incomplete, illegible, fraudulent, or duplicate entries may be disqualified at Lodestone's discretion.

By entering, each entrant confirms that the information they provide is true, current, and their own.

4. Eligibility

To be eligible to enter and, if drawn, to receive the Prize, an entrant must, at the time of entry and at the time the Prize is awarded, meet all of the following criteria:

- Be a lead of Lodestone or
- Be a residential or small business customer of Lodestone;



- If selected as the winner, become a customer of Lodestone (if not already) for a property located in the Hawke's Bay region that Lodestone supplies – this excludes (without limitation) properties with solar generation/export connections, and properties on legacy or non-standard metering configurations that Lodestone does not support;
- Be an individual aged 18 years or over;
- Not be an employee, contractor, or director of Lodestone Energy Limited, its related companies, or their immediate families or household members;

Lodestone may verify eligibility (including supply feasibility for the nominated property, e.g. via ICP/metering checks) before confirming a winner, and may disqualify an entrant or a would-be winner who does not meet these criteria.

5. The Prize

The Prize is a total of NZ\$1,000 credited to the winner's Lodestone power account, applied as a monthly bill credit over the first 12 months of the winner's Lodestone electricity supply (approximately NZ\$83.33 per month, subject to rounding). Any tax payable on or in connection with the Prize is the winner's responsibility.

There is one Prize available to be won in this Competition.

The Prize is not transferable, exchangeable, or redeemable for cash or any other product or service, in whole or in part. If the Prize cannot be provided as described for reasons beyond Lodestone's reasonable control, Lodestone may substitute a prize of equal or greater value.

The Prize can only be applied to the Lodestone electricity account of the verified winner, and cannot be reassigned to another account or person.

If a monthly credit exceeds the winner's bill in any given month, the balance will carry over and be applied to the following month's bill. The Prize will not be forfeited and will not be paid out or converted to cash at any point.

If the winner ceases to be a Lodestone customer, or has their supply disconnected or transferred away, before the 12-month credit period is complete, any remaining, unapplied portion of the Prize will be forfeited and no cash or other equivalent will be paid.

6. Winner selection and notification

The winner will be selected by way of a randomised draw from all eligible entries received during the Entry Period, conducted on Monday, 19 October 2026, at 5 pm NZT.

Lodestone will attempt to contact the winner by phone and/or email, using the contact details provided in their entry, over the two days following the draw (by Wednesday, 21 October 2026).

If Lodestone is unable to contact the winner within the 2-day contact period described above, Lodestone reserves the right to select an alternative winner by way of a further randomised draw from the remaining eligible entries.

Lodestone's decision in relation to any aspect of the Competition, including winner selection, is final and no correspondence will be entered into.

By accepting the Prize, the winner agrees that Lodestone may publish and use their first name and region to announce the Competition result, without further notice or payment. Lodestone will seek



the winner's agreement before using any other personal information, image, or statement for promotional purposes.

7. Redemption conditions

To redeem the Prize, the winner must become a Lodestone electricity customer at an eligible property in accordance with clause 4.

The winner must complete sign-up as a Lodestone customer within 14 days of being notified that they have won. If the winner does not complete sign-up within this 14-day period, the Prize will be forfeited and Lodestone may, at its discretion, select an alternative winner in accordance with clause 6 above.

Standard Lodestone customer eligibility, credit, and application checks apply to sign-up as they would for any new customer, in addition to the Competition eligibility criteria in clause 4.

The Prize will begin to be credited from the winner's first eligible monthly bill as a Lodestone customer, and will continue for 12 consecutive months of supply as described in clause 5.

8. Use of personal information

Personal information collected via the entry form (name, email address, phone number, and region) will be collected and used by Lodestone for the following purposes:

- To administer the Competition, including verifying eligibility, conducting the draw, and contacting the winner;
- Where an entrant separately opts in on the entry form, to contact them about becoming a Lodestone customer and to market Lodestone's electricity products and services to them;

This information will be handled in accordance with the Privacy Act 2020 and Lodestone's [Privacy Policy](#), which entrants should read before entering. By entering, each entrant consents to Lodestone's use of their information to administer the Competition; marketing contact will only occur where the entrant has separately opted in on the entry form.

Entrant personal information collected for this Competition will be retained for a maximum of 3 months from the date of entry, after which it will be securely deleted or de-identified, except where retention for a longer period is necessary – for example, to administer the winner's Prize redemption and 12-month credit, to comply with Lodestone's legal, accounting, or regulatory obligations, or where the entrant becomes a Lodestone customer, in which case ordinary customer-data retention rules under Lodestone's Privacy Policy will apply from that point.

Entrants may withdraw consent to marketing contact, or request access to, correction of, or deletion of their personal information, at any time by contacting customercare@lodestone.co.nz, subject to the paragraph above regarding information needed to administer a Prize already won.

9. General conditions

Lodestone accepts no responsibility for entries that are lost, delayed, misdirected, incomplete, or not received for any reason, including technical or network failures.

To the maximum extent permitted by law, Lodestone (including its officers, employees, and agents) excludes all liability for any loss (including indirect or consequential loss), damage, personal injury, or death arising in any way from the Competition or the Prize, except to the extent



such liability cannot be excluded by law (including under the Consumer Guarantees Act 1993, where it applies).

Lodestone reserves the right, at any time, to verify the validity of entries and entrants (including a would-be winner's identity, age, and property eligibility) and to disqualify any entrant who does not comply with these Terms, or who tampers with the entry process, or whose conduct is unlawful or otherwise inappropriate.

If, for any reason, the Competition is not capable of running as planned (including due to technical failure, unauthorised intervention, fraud, or any other cause beyond Lodestone's reasonable control), Lodestone may cancel, terminate, modify, or suspend the Competition, subject to any written directions from a relevant regulator. Lodestone will give reasonable notice of any material change by the same channel as the Competition where it can, and will update these Terms and the capture form accordingly.

These Terms are governed by the laws of New Zealand, and entrants submit to the non-exclusive jurisdiction of the New Zealand courts.

A reference to the Privacy Act 2020 and Consumer Guarantees Act 1993 includes any amendment or replacement of those Acts.

10. Queries

For any questions about this Competition, contact Lodestone Energy Limited at customercare@lodestone.co.nz.